THE TECHNICAL UNIVERSITY OF KENYA

NAME: PROF NAOMI WANGARI MWAI

Faculty:	Social Sciences and Technology
School:	INFORMATION AND SOCIAL STUDIES
Department:	Information and Library Science
Current Designation:	Associate Professor, INFORMATION AND LIBRARY SCIENCES (DILS)
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Consultation Hours:	8AM-5PM : MON-FRI

EDUCATION

LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR
Doctor of Philosophy (PhD)	LIBRARY AND INFORMATION SCIENCE	MOI UNIVERSITY(Kenya)	2014
Master of Library and Information Science (M.Lib. & Inf)	LIBRARY SCIENCE & INFORMATION	KENYATTA UNIVERSITY (Kenya)	2007
Bachelor of Science (BSc)	LIBRARY AND INFORMATION SCIENCE	SHREEMATI NATHIBAI DAMODAR CHACKERSEY WOMENS' UNIVERSITY-BOMBAY(India)	1989
Bachelor of Arts (BA)	SOCIOLOGY & PYSCHOLOGY	BOMBAY UNIVERSITY(India)	1988
Diploma	TECHNICAL EDUCATION IN LIBRARY & INFORMATION STUDIES	KENYA TECHNICAL TEACHERS COLLEGE(Kenya)	2006
A Level/Equivalent	KENYA ADVANCED CERTIFICATE OF EDUCATION	GITUGI GIRLS SECONDARY SCHOOL(Kenya)	1984
O level/Equivalent	KENYA CERTIFICATE OF EDUCATION	CHINGA GIRLS HIGH SCHOOL(Kenya)	1982

WORK EXPERIENCE

PERIOD	INSTITUTION	POSITION
2023 - To date	Technical University of Kenya	Associate Professor
2019 - February 2023	THE TECHNICAL UNIVERSITY OF KENYA	Senior Lecturer
2017 - 2019	Technical University of Kenya	Senior Lecturer & chair of Dep
2009 - 2017	THE TECHNICAL UNIVERSITY OF KENYA	lecturer & HOD
1991 - 2009	Kenya Polytechnic	Assistant Lecturer

TITLE	LINK TO PUBLICATION	YEAR
Mwai, N. W. (2011). Effects of Total Quality Management on service provision:A case study of University of Nairobi Library. 120.	View online	
Mwai, N.M., Kiplang'at, J & Gichoya, D. (2014) Application of Resource Dependency Theory and Transaction Cost Theory in Analyzing Outsourcing Information Communication Services Decisions; a Case of Selected Public University Libraries in Kenya. The Electronic Library, Vol. 32 Iss 6 pp. 786 - 805	View online	
Mwai, N. W. (2011). Assessment of outsourcing of information technology services by public university libraries in Kenya. Proceedings of DIS 12th Annual Conference (pp. 208-237). Kwa Zulu Natal: Department of Information Studies.	View online	
Ogola, W. O., Mwai N. W., Owuor, C.T. & Owira D. Challenges of Youth Unemployment in Kenya: The Role of Kenya Polytechnic University College as a TVET Institution. A paper presented at the CAPA International Conference on "The Challenges of Youth Unemployment in Africa" at Lusaka, Zambia, from the 25th NOVEMBER – 1st December 2012.	View online	
Management and Use of Indigenous Knowledge in Selected Public Institutions in the Nairobi City County, Kenya	View online	
Use Of Electronic Resources By Postgraduate Users in Kenyan Selected Academic Libraries	View online	
Provision of Information Services to the Visually Impaired Persons Using Assistive Technologies at the Kenya National Library Services	View online	
Maina, M. T., Ogalo, J., & Mwai, N. (2016). The pedagogical readiness of instructors towards achieving integration of ICTs in TVET institutions in Kenya	View online	
Tracing the graduates of diploma of technology in Library and Information Science and Archives and Records Management Studies of The Technical University of Kenya.	View online	
CHALLENGES FACED IN SERVICE DELIVERY AT THE RECORDS DEPARTMENT OF THE TEACHERS SERVICE COMMISSION, NAIROBI	View online	
ADOPTION AND IMPLEMENTATION OF THE INTEGRATED FINANCIAL MANAGEMENT INFORMATION SYSTEM ON SERVICE DELIVERY IN KENYA NATIONAL TREASURY	View online	
The Use of Self-Archiving Technology by Strathmore University Faculty in Digital technologies for Information and Knowledge Management	View online	
The Use of Self-Archiving Technology by Strathmore University Faculty in Digital technologies for Information and Knowledge Management	View online	
The Use of Self-Archiving Technology by Strathmore University Faculty in Digital technologies for Information and Knowledge Management	View online	
The Use of Self-Archiving Technology by Strathmore University Faculty in Digital technologies for Information and Knowledge Management	View online	
Knowledge transfer and retention challenges and service delivery in Nairobi City County Government (NCCG), Kenya	View online	
Research Field Specialisation in Selected Universities in Kenya.	View online	
Kenya's Research Excellence as Indexed in the Web of Science: An Informetrics' Perspective	View online	
Outsourcing Information Communication Technology in Selected Public Universities in Kenya. Inkanyiso Journal of Humanities and Social Sciences	View online	
Towards the Attainment of a User Centred Quality services at the libraries of the University of Nairobi.	View online	
iMLANGO Project: Equalizing Utilization of Information Among Rural Schools. In Kenya Through Satellite Technology	View online	
he mediating role of Information professionals in Environment scanning for the Intelligent Corporate Financial competitive edge in Kenya.	View online	
he mediating role of Information professionals in Environment scanning for the Intelligent Corporate Financial competitive edge in Kenya.	View online	
he mediating role of Information professionals in Environment scanning for the Intelligent Corporate Financial competitive edge in Kenya.	View online	

COURSES TAUGHT

NAME	DESCRIPTION	PERIOD
Diploma in Archives and Records Mangement	TEACHING RECORDS MANAGERS AND ARCHIVIST	1993 - 2003
Diploma in LibraryScience	teaching librarians at middle level	1991 - 1999
Higher Diploma in Library and Information Science	training those with diplomas in information science	2003 - 2005
Certificate in Library science	for lower level information workers	1991 - TO-DATE
Diploma in Library and Information Science	training librarians and information officers	1999 - 2008
Diploma in Technology in Information Science	Training middle level information workers	2009 - TO-DATE
Diploma in Technology in Archives and Records Management	Middle level managers	2009 - TO-DATE
Bachelor of science in Information Science	Teaching information scientists	2009 - TO-DATE
Bachelor of Technology in Information Science	teaching information workers	2009 - TO-DATE
PhD	Information and Knowledge Management- Leadership in IKM	2017 - TO-DATE
Msc.IKM	Master of Information and Knowledge management	2017 - TO-DATE

PROFESSIONAL AFFILIATIONS AND SOCIETIES

TITLE	INSTITUTION
Technical Educator	Kenya Technical Teachers College
Information Scientist	Moi University
Library scientist	IFLA
Library and Information	KLA
Library and Information	KLA