



THE TECHNICAL UNIVERSITY OF KENYA

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Faculty:	Kenya Poly(Before 2009)
School:	Kenya Poly(Before 2009)
Department:	Hotel and Institutional Management
Current Designation:	Lecturer, HOSPITALITY AND LEISURE STUDIES (DHLS)
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EDUCATION

LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR
Doctor of Philosophy (PhD)	HOSPITALITY MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2014
Masters of Science (M.Sc.)	HOSPITALITY AND TOURISM MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2008
Bachelor of Science (BSc)	HOTEL AND RESTAURANT MANAGEMENT	UNITED STATES INTERNATIONAL UNIVERSITY (USIU)(Kenya)	2002
Higher Diploma	CATERING AND ACCOMMODATION MANAGEMENT	KENYA POLYTECHNIC (Kenya)	1998
Diploma	SCIENCE EDUCATION	MOI TEACHERS COLLEGE(Kenya)	1990
A Level/Equivalent	KENYA ADVANCED CERTIFICATE OF EDUCATION	NGARA GIRLS HIGH SCHOOL(Kenya)	1987
O level/Equivalent	KENYA CERTIFICATE OF EDUCATION	PANGANI GIRLS' SCHOOL(Kenya)	1985
KCPE/Equivalent	CERTIFICATE OF PRIMARY EDUCATION	MATHARI PRIMARY SCHOOL(Kenya)	1981

WORK EXPERIENCE

PERIOD	INSTITUTION	POSITION
01/12/2015 - ON GOING	TUK	LECTURER
SEP 2011 - JULY 2014	PWANI UNIVERSITY	ASSISTANT LECTURER
05/07/2014 - 2016	PWANI UNIVERSITY	LECTURER

GENERAL STATEMENT ON RESEARCH AREAS

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CURRENT RESEARCH PROJECTS

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SELECTED PUBLICATIONS

TITLE	LINK TO PUBLICATION	YEAR
SERVICE QUALITY IN AFRICAN RESTAURANTS: ASSESMENT OF SERVICE QUALITYB AS PERCEIVED BY CUSTOMERS IN FIVE STAR RESTAURANTS IN NAIROBI, KENYA.	View online	

POSTGRADUATE STUDENTS SUPERVISION

NAME	PROJECT TITLE	PERIOD
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COURSES TAUGHT

NAME	DESCRIPTION	PERIOD
.. - TO-DATE

PROFESSIONAL AFFILIATIONS AND SOCIETIES

TITLE	INSTITUTION
MEMBER	DOCTORAL ASSOCIATION OF EASTERN AFRICA
MEMBER	TOURISM PROFESSIONAL ASSOCIATION