



THE TECHNICAL UNIVERSITY OF KENYA

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Faculty:	Social Sciences and Technology
School:	INFORMATION AND SOCIAL STUDIES
Department:	Information and Knowledge Management
Current Designation:	Senior Lecturer, INFORMATION AND KNOWLEDGE MANAGEMENT
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Consultation Hours:	8AM-5PM : MON-FRI

EDUCATION

LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR
Doctor of Philosophy (PhD)	Library and Information Science	Moi University(Kenya)	2014
Master of Library and Information Science (M.Lib. & Inf)	Library Science & information	Kenyatta University(Kenya)	2007
Bachelor of Science (BSc)	Library and Information Science	SHREEMATI NATHIBAI DAMODAR CHACKERSEY WOMENS' UNIVERSITY-BOMBAY(India)	1989
Bachelor of Arts (BA)	Sociology and Psychology	Bombay University(India)	1988
Diploma	Technical education in Library & Information Studies	KENYA TECHNICAL TEACHERS COLLEGE(Kenya)	2006

WORK EXPERIENCE

PERIOD	INSTITUTION	POSITION
2009 - To date	Technical University of Kenya	Lecturer
2012 - 2016	THE TECHNICAL UNIVERSITY OF KENYA	ACTING ASSOCIATE DEAN
2011 - 2012	THE TECHNICAL UNIVERSITY OF KENYA	ASSISTANT DEAN
1991 - 2009	Kenya Polytechnic	Assistant Lecturer

SELECTED PUBLICATIONS

TITLE	LINK TO PULICATION
Mwai, N. W. (2011). Effects of Total Quality Management on service provision: A case study of University of Nairobi Library. 120.	http://www.amazon.com/Effects-TQM-Library-Service-Provision/dp/3639334787
Mwai, N.M., Kiplang'at, J & Gichoya, D. (2014) Application of Resource Dependency Theory and Transaction Cost Theory in Analyzing Outsourcing Information Communication Services Decisions; a Case of Selected Public University Libraries in Kenya. The Electronic Library, Vol. 32 Iss 6 pp. 786 - 805	http://dx.doi.org/10.1108/EL-09-2012-0112
Mwai, N. W. (2011). Assessment of outsourcing of information technology services by public university libraries in Kenya. Proceedings of DIS 12th Annual Conference (pp. 208-237). Kwa Zulu Natal: Department of Information Studies.	http://www.lis.uzulu.ac.za
Ogola, W. O., Mwai N. W., Owuor, C.T. & Owira D. Challenges of Youth Unemployment in Kenya: The Role of Kenya Polytechnic University College as a TVET Institution. A paper presented at the CAPA International Conference on "The Challenges of Youth Unemployment in Africa" at Lusaka, Zambia, from the 25th NOVEMBER - 1st December 2012.	http://www.capa-sec.org/index.php/2014-05-15-13-18-42/conference-proceedings/18-lusaka-conference-papers/106-the-challenges-of-youth-unemployment-in-kenya-the-role-of-kenya-polytechnic-university-college-as-a-tvet-institution

COURSES TAUGHT

NAME	DESCRIPTION	PERIOD
Diploma in Archives and Records Mangement	TEACHING RECORDS MANAGERS AND ARCHIVIST	1993 - 2003
Diploma in LibraryScience	teaching librarians at middle level	1991 - 1999
Higher Diploma in Library and Information Science	training those with diplomas in information science	2003 - 2005
Certificate in Library science	for lower level information workers	1991 - TO-DATE
Diploma in Library and Information Science	training librarians and information officers	1999 - 2008
Diploma in Technology in Information Science	Training middle level information workers	2009 - TO-DATE
Diploma in Technology in Archives and Records Management	Middle level managers	2009 - TO-DATE
Bachelor of science in Information Science	Teaching information scientists	2009 - TO-DATE
Bachelor of Technology in Information Science	teaching information workers	2009 - TO-DATE

PROFESSIONAL AFFILIATIONS AND SOCIETIES

TITLE	INSTITUTION
Technical Educator	Kenya Technical Teachers College
Information Scientist	Moi University