THE TECHNICAL UNIVERSITY OF KENYA

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Faculty: Kenya Poly(Before 2009) School: Kenya Poly(Before 2009) Department: Hotel and Institutional Management Current Designation: Lecturer, HOSPITALITY AND LEISURE STUDIES (DHLS) Office Telephone: +254(020) 2219929, 3341639, 3343672 Official Email: jopondo@tukenya.ac.ke Consultation Hours: 8AM-5PM MON - FRI

EDUCATION					
LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR		
Doctor of Philosophy (PhD)	HOSPITALITY MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2014		
Masters of Science (M.Sc.)	HOSPITALITY AND TOURISM MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2008		
Bachelor of Science (BSc)	HOTEL AND RESTAURANT MANAGEMENT	UNITED STATES INTERNATIONAL UNIVERSITY (USIU)(Kenya)	2002		
Higher Diploma	CATERING AND ACCOMMODATION MANAGEMENT	KENYA POLYTECHNIC (Kenya)	1998		
Diploma	SCIENCE EDUCATION	MOI TEACHERS COLLEGE(Kenya)	1990		
A Level/Equivalent	KENYA ADVANCED CERTIFICATE OF EDUCATION	NGARA GIRLS HIGH SCHOOL(Kenya)	1987		
O level/Equivalent	KENYA CERTIFICATE OF EDUCATION	PANGANI GIRLS' SCHOOL(Kenya)	1985		
KCPE/Equivalent	CERTIFICATE OF PRIMARY EDUCATION	MATHARI PRIMARY SCHOOL(Kenya)	1981		

WORK EXPERIENCE						
PERIOD	INSTITUTION	POSITION				
01/12/2015 - ON GOING	TUK	LECTURER				
SEP 2011 - JULY 2014	PWANI UNIVERSITY	ASSISTANT LECTURER				
05/07/2014 - 2016	PWANI UNIVERSITY	LECTURER				

GENERAL STATEMENT ON RESEARCH AREAS

CURRENT RESEARCH PROJECTS						
SELECTED PUBLICATIONS						
TITLE	LINK TO PUBLICATION YEAR					
SERVICE QUALITY IN AFRICAN RESTAURANTS: ASSESMENT OF SERVICE QUALITYB AS PERCEIVED BY CUSTOMERS IN FIVE STAR RESTAURANTS IN NAIROBI, KENYA.	View online					
POSTGRADUATE STUDENTS SUPERVISION						
NAME PROJECT TITLE PERIOD						
COURSES TAUGHT						
NAME DESCRIPTION PERIOD TO-DATE						
PROFESSIONAL AFFILIATIONS AND SOCIETIES						
TITLE INSTITUTION						
MEMBER DOCTORAL ASSOCIATION OF EASTERN AFRICA						
MEMBER TOURISM PROFESSIONAL ASSOCIATION						