



THE TECHNICAL UNIVERSITY OF KENYA

Haile Selassie Avenue, P.O. Box 52428, Nairobi, 00200, Tel +254(020) 343672, 2249974, 2251300, 341639

Fax 2219689, Email: vc@tukenya.ac.ke, Website: www.tukenya.ac.ke

NAME: DR JOSEPHINE ATIENO OPONDO

Faculty:	Social Sciences and Technology
School:	HOSPITALITY AND HUMAN ECOLOGY
Department:	Hotel and Institutional Management
Current Designation:	Lecturer, HOTEL AND RESTAURANT MANAGEMENT
Office Telephone:	+254(020) 2219929, 3341639, 3343672
Official Email:	jopondo@tukenya.ac.ke
Consultation Hours:	8AM-5PM MON - FRI



EDUCATION

LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR
Doctor of Philosophy (PhD)	HOSPITALITY MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2014
Masters of Science (M.Sc.)	HOSPITALITY AND TOURISM MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2008
Bachelor of Science (BSc)	HOTEL AND RESTAURANT MANAGEMENT	UNITED STATES INTERNATIONAL UNIVERSITY (USIU)(Kenya)	2002
Higher Diploma	CATERING AND ACCOMMODATION MANAGEMENT	KENYA POLYTECHNIC (Kenya)	1998
Diploma	SCIENCE EDUCATION	MOI TEACHERS COLLEGE(Kenya)	1990

WORK EXPERIENCE

PERIOD	INSTITUTION	POSITION
01/12/2015 - ON GOING	TUK	LECTURER
SEP 2011 - JULY 2014	PWANI UNIVERSITY	ASSISTANT LECTURER
05/07/2014 - 2016	PWANI UNIVERSITY	LECTURER

GENERAL STATEMENT ON RESEARCH AREAS

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CURRENT RESEARCH PROJECTS

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SELECTED PUBLICATIONS**TITLE****LINK TO PULICATION**

SERVICE QUALITY IN AFRICAN RESTAURANTS: ASSESMENT OF SERVICE QUALITYB AS PERCEIVED BY CUSTOMERS IN FIVE STAR RESTAURANTS IN NAIROBI, KENYA.

[http://www.http/SERVICE QUALITY IN AFRICAN RESTAURANTS](http://www.http/SERVICE_QUALITY_IN_AFRICAN_RESTAURANTS)

POSTGRADUATE STUDENTS SUPERVISION**NAME PROJECT TITLE PERIOD**

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COURSES TAUGHT**NAME DESCRIPTION PERIOD**

.. - TO-DATE

PROFESSIONAL AFFILIATIONS AND SOCIETIES**TITLE INSTITUTION**

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