



THE TECHNICAL UNIVERSITY OF KENYA

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Faculty:	Kenya Poly(Before 2009)
School:	Kenya Poly(Before 2009)
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EDUCATION

LEVEL	QUALIFICATION NAME	INSTITUTION	YEAR
Doctor of Philosophy (PhD)	HOSPITALITY MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2014
Masters of Science (M.Sc.)	HOSPITALITY AND TOURISM MANAGEMENT	KENYATTA UNIVERSITY(Kenya)	2008
Bachelor of Science (BSc)	HOTEL AND RESTAURANT MANAGEMENT	UNITED STATES INTERNATIONAL UNIVERSITY (USIU)(Kenya)	2002
Higher Diploma	CATERING AND ACCOMMODATION MANAGEMENT	KENYA POLYTECHNIC (Kenya)	1998
Diploma	SCIENCE EDUCATION	MOI TEACHERS COLLEGE(Kenya)	1990

WORK EXPERIENCE

PERIOD	INSTITUTION	POSITION
01/12/2015 - ON GOING	TUK	LECTURER
SEP 2011 - JULY 2014	PWANI UNIVERSITY	ASSISTANT LECTURER
05/07/2014 - 2016	PWANI UNIVERSITY	LECTURER

GENERAL STATEMENT ON RESEARCH AREAS

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CURRENT RESEARCH PROJECTS

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SELECTED PUBLICATIONS

TITLE

SERVICE QUALITY IN AFRICAN RESTAURANTS: ASSESMENT OF SERVICE QUALITYB AS PERCEIVED BY CUSTOMERS IN FIVE STAR RESTAURANTS IN NAIROBI, KENYA.

LINK TO PULICATION

http://www.http/SERVICE_QUALITY_IN_AFRICAN_RESTAURANTS

POSTGRADUATE STUDENTS SUPERVISION

NAME PROJECT TITLE PERIOD

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COURSES TAUGHT

NAME DESCRIPTION PERIOD

.. - TO-DATE

PROFESSIONAL AFFILIATIONS AND SOCIETIES

TITLE INSTITUTION

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